

# *“Auto Theft, Fire & Recovery... A Comprehensive Approach”*



Special emphasis on tools for the adjuster  
and front-line efforts

*Presented by: The National Institute of Forensic Studies  
A Division of Impact General, Inc.*

**CONTINUED EDUCATION UNITS APPROVED:  
MCLE · CPCU · CIPI · CALI · DOI**

**WHEN: Thursday, October 15, 2009, 8:30 A.M. – 1:00 P.M.**

**WHERE: The DoubleTree Hotel, 100 The City Drive, Orange, CA  
92868**

**FEES: \$55.00 (covers handouts and meals)**

## *Course Description and Objectives*

We all know the statistics; auto theft and arson in California have increased dramatically.

This seminar provides practical information and techniques to identify fire causes and fraud. Attendees will gain a better understanding of analysis tools to handle recovered theft burns to an effective resolution.

When approaching a recovered theft, the following issues should be addressed:

- Are all keys accounted for and how to process the keys?
- Recognizing staged fires and thefts.
- Learning how cars burn and what survives.
- Did you obtain a complete statement utilizing strategic and appropriate questions?
- Is your appraiser or “first responder” assisting in red-flag identifications?



- If the vehicle is burned, what actually caused the burn?
  - Is there identified/damaged engine, transmission or mechanical wear; what caused it?
  - What vehicle components are missing and how were they removed?
  - Are physical signs of break-in and ignition tampering present?
  - What type of anti-theft system is present in the vehicle? Was it circumvented?
- Would a debris dig prove beneficial?
  - Should a forensic locksmith lab analysis be performed?

The above critical-analysis techniques and when each should or should not be utilized will be discussed.

Attendees will receive a comprehensive-statement questionnaire designed to get the “facts” and expose potential red flags or inconsistencies existing in the claim – worth the price of admission!



## *Who Should Take this Course?*

- Anyone dealing with Auto Fires and Recovered Theft Burns
- Insurance Adjusters and Claims Managers
- Attorneys
- SIU Departments
- Independent Adjusters
- Private Investigators
- Auto Appraisers and MD staff

### *Course Schedule*

- 8:30-9:00 a.m. Registration/  
Continental Breakfast
- 9:00-10:00 a.m. **Lecture**
- 10:00-10:10 a.m. Break/Coffee
- 10:10-11:00 a.m. **Lecture & Outside  
Demonstrations**
- 11:00-11:10 a.m. Break/Coffee
- 11:10-12:30 noon **Lecture & Closing/  
Questions/Evaluations**
- 12:30-1:00 p.m. Lunch

### *Faculty*

Norm Lafave  
Private Investigator, CA License. No. 24395  
Certified Fire and Explosion Investigator  
Certified Vehicle Fire Investigator  
Automotive and Aircraft Engineer

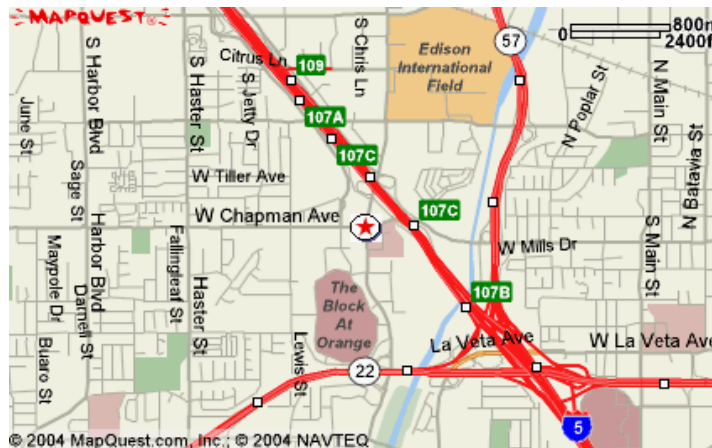
### *NIFS Director*

William H. King

## *Continuing Education Credit – Units Approved*

The National Institute of Forensic Studies certifies that this activity has been approved by the State Bar of California for 3 MCLE credits for attorneys. CPCUs attending will be awarded 3 points under the Continuing Professional Development program for CPCUs. The California Department of Insurance has approved 1 CE Credit for Agents/Brokers. CE Credit is pending for Independent Adjusters. A certificate of attendance will be awarded to all attendees.

## *Location in Orange County*



## *Registration*

**FEES: \$55.00** (covers handouts and meals)

***ALL FEES MUST BE PAID IN ADVANCE OR \$20.00 ADDITIONAL AT THE DOOR.***

Make checks payable to: **Impact General, Inc.**

VISA/MASTERCARD/AMERICAN EXPRESS

You may register by phone: **(800) 688-1628 (714) 532-1621** By FAX: **(714) 532-5734**

By email: [liz.vasquez@impactgeneral.com](mailto:liz.vasquez@impactgeneral.com)

Or by mail: The National Institute of Forensic Studies  
1405 E. Chapman Avenue, Orange, CA 92866

However, your registration is not confirmed until the fees are received.

## *Cancellation Policy*

All the tuition will be refunded if cancellation takes place 5 days or more before the scheduled date for the course. Cancellations must be in writing. No refund will be issued for cancellations made less than 5 days before the event, but substitutions may be made at any time. This course is offered subject to a minimum enrollment of 50 attendees. If canceled due to lack of sufficient enrollment, a full refund of the tuition will be made.